

# St. Clair West Transit Improvement Study Public Consultation

## Project Description:

When one thinks of Toronto's strong visual features, one thinks of streetcars. More than any another method of conveyance, they are an essential way of moving large numbers of people. The Route 512 streetcar has been riding along St. Clair since 1911. In the mid-1930s, the City removed the right-of-way for the streetcar and operated them in mixed traffic. As the volume of traffic increased, transit service along St. Clair began to suffer.

The City of Toronto and the Toronto Transit Commission (TTC) hired HSAL, along with Marshall Macklin Monaghan (MMM), to conduct an Environmental Assessment study on improving service for the 512 streetcar. Our role was to act as a neutral 'third party' and facilitate the numerous workshops and meetings.

Due to the potential effects of the project, many businesses and residents raised concerns about proceeding with a dedicated right-of-way. Many other residents and transit riders strongly supported the proposed improvements. To capture these voices, we collaborated with MMM to implement a comprehensive public consultation process. HSAL facilitated six workshops and 10 public meetings involving over 1,500 participants. The improvements to the 512 route were overwhelmingly approved by City of Toronto Councillors.



**Client:** City of Toronto

**Location:** Toronto, Ontario

**Year:** 2005

### Services:

- Public Consultation

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